

WILLINGHAM & LONGSTANTON SURGERIES

Willingham 01954 260230 Longstanton 01954 207600 Dispensary 01954 207602

District Nurse Team: 0330 726 0077 Health Visitors: 0300 029 5050

Out of hours cover: **Ring 111** Website: www.willinghammedicalpractice.nhs.uk

A&E IS NOT AN ALTERNATIVE TO A GP APPOINTMENT. IF WE ARE CLOSED, PLEASE CALL 111

CHRISTMAS 2023 – OPENING HOURS

Please note the surgery will be **CLOSED** on the weekends and all the bank holidays including **Monday 25th December, Tuesday 26th December and Monday 1st January**. Normal opening hours on all the other days during the holiday period

Please plan ahead and make sure you have enough medication. The last date for ordering repeat prescriptions in time for the Christmas holidays is **Tuesday 19th December**. The last date for collection before Christmas is **Friday 22nd December** by 4pm at Longstanton Surgery and 6pm at Willingham.

The last date for ordering repeat medication before New Year will be **Friday 22nd December** and collection is no later than **Friday 29th December** by 4pm at Longstanton Surgery and 6pm at Willingham

When the surgery is closed please call 111 for medical assistance, or 999 for a life threatening emergency.

For Urgent Mental Health Support, please call 111 and select option 2

Details of local Pharmacies that will be open over the bank holidays will be posted on the surgery doors, and also on social media and our website.

CONGRATULATIONS TO NURSE KAREN

Karen Prince, Practice Nurse at Willingham Medical Practice, has been given the prestigious title of Queen's Nurse (QN) by community nursing charity The Queen's Nursing Institute (QNI). The title is not an award for past service but indicates a commitment to high standards of patient care, learning and leadership. Nurses who hold the title benefit from developmental workshops, bursaries, networking opportunities, and a shared professional identity. Dr Crystal Oldman CBE, Chief Executive of the QNI said: "On behalf of the QNI I would like to congratulate Karen and welcome her as a Queen's Nurse. Queen's Nurses serve as leaders and role models in community nursing, delivering high quality health care across the country. The application and assessment process to become a Queen's Nurse is rigorous and requires clear commitment to improving care for patients, their families and carers. We look forward to working with Karen and all other new Queen's Nurses who have received the title this year."

WILLINGHAM PHARMACY - COVID TEST KITS

High risk groups who used to order free on line kits can now collect these kits FOC from Willingham Pharmacy. Please either bring in your NHS letter or provide proof of your medication. If you are not a high risk group you can purchase the Covid Test Kits from Willingham Pharmacy.

Willingham Pharmacy also offer other services such as a travel clinic and a weight loss clinic - please speak directly with the Pharmacy about these services.

DISPENSARY UPDATE

To help us keep our line free for our patients who have questions/queries, we respectfully ask that you do not telephone the dispensary to order your repeat medications. Instead, please use System Online as much as possible. You are also able to order repeats via the NHS App or deliver your paper copies into the surgeries at Willingham or Longstanton as well as handing in your repeat slips at the Willingham Pharmacy.

Our current turnaround for regular repeat prescriptions is **THREE** working days (this does not include weekends) so please be aware of this when ordering and give yourself plenty of time to ensure you don't run out of medication. We help where we can with urgent orders, however this is always subject to stock availability so we cannot guarantee we can fulfil your prescription. In these circumstances we will advise on how to obtain your medication.

CARERS MEETING

If you are a carer for someone and need advice and financial or emotional support, please come along to our carers support meeting on **Wednesday 6th December** at Willingham Surgery, where we will be holding a drop in meeting **between 2pm and 4pm**. Please come along and get some support from other people in the local community. Refreshments provided, no need to pre-book and completely **FREE!** Please contact susan.lawson7@nhs.net for more information.

**ALL THE STAFF AT THE WILLINGHAM AND LONGSTANTON SURGERIES WOULD
LIKE TO WISH OUR PATIENTS A HAPPY AND HEALTHY CHRISTMAS**

Willingham Medical Practice – December 2023